

Community services

For further information on the community services industry, go to cswa.org.au

QUALIFICATION			AVAILABLE DELIVERY OPTIONS				INDUSTRY ADVICE		TRAINING PACKAGE/ACCREDITED COURSE AND REGULATORY/ LICENSING REQUIREMENTS TO NOTE
Code	Title	Outline	IBT	PAIS	SBA	SBT	Auspicing advice	Further advice	
CHC24015	Certificate II in Active Volunteering	This qualification develops the knowledge and skills for entry level volunteer work.	Yes	No	No	No		This qualification does not provide an occupational outcome.	There is a minimum work placement requirement of 20 hours. Assessment in a workplace and/or simulated environment is required. Simulation must reflect real working conditions by modelling industry operating conditions and contingencies, as well as using suitable facilities, equipment and resources.
CHC22015	Certificate II in Community Services	This qualification may be used as a pathway for entry level community services workers who provide a first point of contact and assist individuals in meeting their immediate needs.	Yes	No	No	Yes		This qualification is also available as a SCSA VIS course. Industry recommends delivery via SBT or SCSA VIS course to ensure students access quality and relevant work placements.	Assessment in a workplace and/or simulated environment is required. Simulation must reflect real working conditions by modelling industry operating conditions and contingencies, as well as using suitable facilities, equipment and resources. Some units of competency require assessment evidence to be collected from multiple client interactions with individuals presenting with a range of challenging behaviours.
CHC32015	Certificate III in Community Services	This qualification develops entry level skills to work in a range of community services occupations.	Yes	No	No	No	High risk	It is strongly recommended that students undertaking this qualification do relevant work placements in a community services setting. Some electives also have minimum work practice hours as a requirement. Suitable work placements for secondary students may be difficult to find. Caution should be exercised in choosing electives as some may not be suitable for secondary students. This qualification provides a good pathway to higher level community services qualifications. However there are limited direct employment outcomes for this qualification and its attainment can limit access to funding for other qualifications within this sector which have more specific employment outcomes. Schools are generally unlikely to meet the workplace/ simulated environment, resource and/or trainer/assessor requirements under an auspicing arrangement.	Assessment in a workplace and/or simulated environment that reflects workplace conditions is required. Some units of competency require assessment: <ul style="list-style-type: none"> in an environment that provides realistic in-depth industry validated scenarios and simulations to assess students' skills and knowledge; and/or evidence to be collected from multiple client interactions with individuals presenting with a range of situations and/or challenging behaviours.

Green

All delivery options supported subject to industry advice.

Orange

Not all delivery options are supported or industry has concerns about a delivery option.

Red

NOT supported for delivery to school students.

CHC30113	Certificate III in Early Childhood Education and Care	This qualification develops the knowledge and skills to work in an early childhood education setting.	Yes	No	No	Yes	High risk	<p>This qualification is also available as a SCSA VIS course. Industry recommends delivery via SBT or SCSA VIS course as students need to complete quality and relevant work placements.</p> <p>Only minimal use of classroom based simulated learning should be used.</p> <p>As all individuals under 18 years of age must be constantly supervised, this may impact on their ability to secure work placements and employment.</p> <p>Schools are generally unlikely to meet the workplace/ simulated environment, resource and/or trainer/assessor requirements under an auspic arrangement.</p> <p>Students may be required to have immunisations to work in the early childhood education and care sector.</p>	<p>All individuals under 18 years of age must be constantly supervised.</p> <p>There is a minimum work placement requirement of 120 hours.</p> <p>Assessment in a workplace is required and must be undertaken in a regulated education and care service.</p>
CHC30213	Certificate III in Education Support	This qualification develops the knowledge and skills to provide assistance and support to teachers and students in educational settings.	Yes	No	No	No		<p>This qualification is also available as a SCSA VIS course. Industry recommends delivery via a SCSA VIS course as students should complete quality and relevant work placements. These should be undertaken in a primary school with substantial preparation and support from the host teacher.</p> <p>Only minimal use of classroom based simulated learning should be used.</p> <p>A selection process should be undertaken before enrolment to ensure students have an appropriate level of maturity to work in this industry.</p>	<p>There is a minimum work placement requirement of 100 hours.</p> <p>Assessment in a workplace is required.</p>
CHC33015	Certificate III in Individual Support	<p>This qualification develops the knowledge and skills to undertake specialised tasks and functions and provide support to people in residential, home or community based aged service environments who require assistance due to ageing, disability or some other reason.</p> <p>This qualification reflects the role of workers in the community and/or residential setting who follow an individualised plan to provide person-centred support to people who may require support due to ageing, disability or some other reason.</p>	Yes	No	No	Yes	N/A – IBT is not supported	<p>Delivery is only supported via SBT to ensure access to quality and relevant work placements in a health setting or a community based service. There is one SBT stream available - Disability Work.</p> <p>Institutional delivery to secondary students is not supported as the level of knowledge and skills required by industry generally cannot be adequately achieved through this option. This may also present challenges securing the required work placements within the sector.</p>	<p>There is a minimum work placement requirement of 120 hours.</p> <p>Assessment in a workplace is required.</p>

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CHC40213	Certificate IV in Education Support	This qualification develops more specialised skills in providing assistance and support to teachers and students in educational settings.	Yes	No	No	No		<p>Students should complete CHC30213 Certificate III in Education Support before commencing this qualification.</p> <p>Work placements should be undertaken in a primary school with substantial preparation and support from the host teacher. Placements do not need to be in a high needs education support centre, as mainstream classrooms can meet the training requirements.</p> <p>Only minimal use of classroom based simulated learning should be used.</p>	<p>There is a minimum work placement requirement of 100 hours.</p> <p>Assessment in a workplace is required.</p>
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